

Exchange/Refund Information:

Must be within 30 days of purchase date, invoice "A".
COMPLETE the "DETAILS" section on right and include with your returning package. Recommend to attach written details to a copy of your invoice. Select a label and read LABEL INSTRUCTIONS. *Customer is responsible for return shipping cost.* We recommend a trackable shipping service. Please allow 7-14 days for delivery and processing, and an additional 7 days for refunds to appear on your statement. Review our complete refund and exchange policy on website, in catalog and on your invoice. *JL reserves the right to reject returns of used, damaged or altered merchandise. Unauthorized returns risk being refused or service charged 15%-50%.*

EXCHANGE? You are eligible for one time free exchange for size only, meaning no shipping charged for the returning package. No need to contact us if exchanging within 30 days of purchase date.

REFUND? You **MUST** call, email or chat with customer service to receive a valid RA# (return auth. number) for us to accept your returning package. Partial refund with exchange does not need RA#.

DEFECTS? Occasionally small parts can be replaced without the need to return any garment. Please understand the natural beauty of genuine leather. Outside of natural grain or blemishes your merchandise is Warranted against manufacturers defects for 1 YEAR of purchase date. A Four Year Warranty may have been purchased to cover ANY problems for 4 full years (see warranty). After 30 days defects are only repaired, garments are not replaced. After 30 days all returns for defects must receive an RA# issued by Jamin' Leather. Feel free to call, email or chat and discuss any problems or to receive a return authorization number for repair.

PLEASE COMPLETE EXCHANGE/RETURN "DETAILS":

Name: _____ Zip: _____

My Order #: _____ Phone: (____) _____

___ **Exchange** (must be within 30 days of purchase)

___ **Refund** (contact us first for a valid RA#)

Help us improve quality control. Please give details on any found defects or fit problems. Please include style numbers and sizes needed in exchange.

How can we help you: _____

JAMIN' LEATHER RETURNS DEPT
802 Hwy 17 Bus S., Surfside Beach SC 29575

If NEITHER label below is used, you MUST write RA# on the outside of box!

PREPAID LABEL #1

(domestic use only - up to 20 pounds)

If you use this label you agree to pay \$2.00 per pound (Minimum of \$6), even if you prepaid via another service which you should not do if using this label. It is understood by the original purchaser that any amount due including any price difference and required shipping charges will be paid by the credit card on file for that order number, OR a check/money order must be provided with this return. This label is limited to packages up to 20 lbs. *You have the option to pay for and insure the returning package (recommended) by using the Label #2 and bringing it to any parcel carrier.*

If exchanging for size within 30 days of purchase date, you may be entitled to a free exchange (see above). USA domestic customers only.

LABEL INSTRUCTIONS: Jamin' Leather will NOT be held responsible for any lost package from the use of this label. Fill in the return address and other blanks, and attach to outside of package. Use plastic sleeve if provided with your package or clear tape over this label especially if printing on an inkjet printer. **DO NOT cover any label details.** Mark out any additional bar codes or labels on box. Hand parcel to your mail carrier, or drop it in any USPS mail receptacle. Allow up to 2-3 additional days for delivery and processing. **ALL Merchandise refunds require RA# and prior authorization.** See website or catalog for details.

Lingerie and Used Merchandise is not returnable!

http://leathercatalog.net/pdf/merchandise_return_label.pdf
 online form

LABEL #2

For customers paying their own postage for UPS, Airborne, Fedex, USPS..., and for packages over 20 pounds. It is understood by the original purchaser that any amount due including any price difference and/or required shipping charges will be paid by the credit card on file for that order number only, or a check/money order must be provided with this return.

If exchanging for size within 30 days of purchase date, you may be entitled to a free exchange (see above, USA domestic customers only).

LABEL INSTRUCTIONS: You, as the sender are responsible for the postage required for delivery of this package. It is recommended to use this label with a trackable and insured service. Fill in the return address and attach to outside of package. Use plastic sleeve if provided with your package or clear tape over this label especially if printing on an inkjet printer. **DO NOT cover any label details.** Be sure to mark out any additional bar codes or labels. Please allow up to 7-14 days for delivery and processing of your returning package. Jamin' Leather will NOT be held responsible for any lost package from the use of this label. **Full merchandise refunds require prior authorization issued by Jamin' Leather through email or phone.** See website or catalog for details.

FOR JAMIN' CATALOG SURFSIDE BEACH RETURNS (\$2.00 LB)

From: _____ **PREPAID LABEL #1**

POSTAGE DUE COMPUTED BY DELIVERY UNIT

___/___/___

PARCEL POST

___ Exchange Order # _____ (required)

___ Refund RA#: _____ (issued by JLC only)

POSTAGE: \$ _____

MERCHANDISE RETURN LABEL

PERMIT NO 43
 JAMIN' LEATHER INC.

SURFSIDE BEACH, SC 29575
 802 HWY 17 BUS. S.



POSTAGE DUE UNIT
 US POSTAL SERVICE
 505 N KINGS HWY
 MYRTLE BEACH, SC 29577-9998

NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES

USE LABEL ABOVE FOR USPS MAILMAN PICKUP OR DROP OFF

USE LABEL BELOW IF PREPAYING POSTAGE FOR UPS, USPS, FEDEX...

FOR JAMIN' CATALOG SURFSIDE BEACH RETURNS

FROM: _____ **LABEL #2**

___/___/___

___ Exchange Order # _____ (required)

___ Refund RA#: _____ (issued by JLC only)

MERCHANDISE RETURN LABEL

JAMIN' CATALOG
802 Hwy 17 Bus S
Surfside Beach SC 29575

POSTAGE
 REQUIRED